

**Minutes  
Spruce Pine Town Council  
Monday, November 8, 2021**

A meeting of the Town Council was held on November 8, 2021. Present were Mayor Darla Harding and Council Members Rocky Buchanan, James Acuff, Larry McKinney and Jackie Rensink. Staff in attendance included Darlene Butler, Billy Summerlin, Phillip Hise, Crystal Young, Libby Phillips, Shelley Buchanan and Michael Wood. Others attended, including Russell Lankford, Doug Tennant, Luther Stroup, and Ron Royer.

**CALL TO ORDER**

Mayor Darla Harding called the regular meeting to order at 5:30 PM. Jackie Rensink gave the invocation. Larry McKinney led the Pledge of Allegiance.

**APPROVAL OF AGENDA**

Jackie Rensink moved to approve the agenda. Rocky Buchanan seconded the motion, which carried unanimously.

**APPROVAL OF MINUTES**

Jackie Rensink moved to approve the minutes of the regular meeting held on October 11<sup>th</sup>, 2021. Rocky Buchanan seconded the motion, which carried unanimously. Rocky Buchanan moved to approve the minutes of the Legislative Hearing held on October 11<sup>th</sup>, 2021. James Acuff seconded the motion, which carried unanimously.

**DEPARTMENT UPDATES**

**Main Street**

- Libby Phillips presented the Main Street Director's Report for October, which is incorporated by reference and attached to these minutes.
- She expressed how pleased everyone was with the Halloween festivities in town. There was more participation than ever despite the ongoing pandemic. She updated the Council on plans for the Christmas season, including the Kiwanis Christmas parade, a new wreath making fund raiser, and a gift wrapping station in the Main Street office.
- Libby thanked Darla and Jeff Harding for purchasing the property at the old Toe River Service Station. She elaborated that she is excited to see that they do with the property because that lot is the "front door to our town".

**Parks & Rec**

- Michael Wood presented his report for Parks and Recreation, which is incorporated by reference and attached to these minutes.
- He advised the Council of an ongoing issue with vandalism in the parks, especially at Riverside Park. With the help of the police department he is trying to put an end to this.
- He plans to help Main Street with their Christmas decorating in town.

**Police Department**

- Police Chief Bill Summerlin gave report on his department. He advised his officers are working diligently on the ongoing drug problems in the community and making many arrests to show for it. Crystal Young added that the police department has brought in \$3,300 in Unauthorized Substance Abuse tax so far this year.
- Chief Summerlin advised the traffic on Harris Street continues to be an issue despite the letter sent from Mayor Harding to the school board, which was not well received.
- He then elaborated on an arrest made at SECU last week involving an organized crime ring called "the felony lane gang". His officers arrested three women attempting cash fraudulent checks through the SECU drive thru after being contacted by an SECU employee. They were able to apprehend these violators without incident and recover drugs, money, and weapons from their vehicle.
- Town Manager Darlene Butler added that Chief Summerlin was awarded the Outstanding Service to the Chamber award at their annual awards ceremony. The Council congratulated Billy for this honor.
- He mentioned the Pine Line fixed route is up and running and more people are starting to take advantage of this wonderful service.
- Mayor Harding asked if he could assist in stopping some teenagers riding their skateboards in town on the highway and in oncoming traffic. Billy asked for the Council's help in getting some video footage of these skateboarders.
- Jackie asked that the "No U Turn" sign be replaced on Upper Street and enforced as people are making this illegal turn and making a very dangerous situation to other drivers on the road.
- Billy told the Council his main focus currently is on the elderly residents and widows as the time changes and it gets dark earlier.

#### Finance

- Finance Officer Crystal Young presented the second quarter financials. Said reports are incorporated by reference and attached to these minutes.
- Crystal advised that 26.2% has been collected to date on property taxes at this time. This number will increase as we receive escrow payments for tax accounts with mortgages in the coming weeks.
- She shared the research she had done on current CD rates. She suggested the Town move \$500,000 into a 12 month CD at Home Trust Bank, which is paying .15%.
- After a phone meeting with our AT&T representative the phone line bills at the waste water plant have been cut from \$1,000 per month to \$70.00. This will save the Town an significant amount of money each year.

#### Water & Sewer

- Russell Lankford presented his water and sewer report from Veolia. Said report is incorporated by reference and attached to these minutes.

#### Public Works

- Phillip Hise presented open and closed work orders since the last Council meeting. There were 105 completed work orders and 31 open work orders. He advised he is a little behind due to staffing issues and several recent water leaks. He has hired two new employees and still has two positions to be filled. He plans to conduct some interviews this week. The maintenance crew is also staying busy with brush and leaf work orders.
- There is a major water leak on Hwy 19E. Phillip is working to find the source of this leak to get it repaired as soon as possible. This is under a US federal highway, therefore he will have to work with the proper federal authorities on the repair.
- The Oakland Avenue, Berry Street, and Hickey Street water line project is complete and has restored water pressure to most of the residents.

#### ACTION AGENDA

Crystal shared the cost estimates that had come back for the retirement system time purchase. We received back Michael Wood, Michael Hollifield, Phillip Hise, and Michael Briggs in the amount of \$8,423.81. We are still awaiting on Kelly Johnson's statement. Larry McKinney made a motion to purchase the retirement system time for these four employees. Jackie Rensink seconded the motion, which carried with unanimous vote.

Crystal updated the Council on a change to the ARPA expense allocation for Carver Roofing replacing the pump station roof. The new quote came in for \$11,500.00 instead of \$10,000.00. James Acuff made a motion to accept the changes to the Carver Roofing quote and to pull money from the ARPA funds. Rocky Buchanan seconded the motion, which carried unanimously.

#### PUBLIC COMMENT

Ron Royer addressed the Council concerning his property on Roan Road. He asked the Council what steps could be taken to start a program such as the Adopt a Highway program on his road. He claimed people are using his road to throw out their trash continuously. He suggested making the Mitchell News Journal and the public aware of this issue on many of the Town streets and see if a local organization can adopt these streets and clean them up regularly. Rocky Buchanan commented that the DOT Adopt a Highway program is still viable and it simply needs to be asked for. Jackie Rensink said this could be a new Main Street project.

Luther Stroup attended the meeting to announce the Kiwanis Christmas parade will be held November 27<sup>th</sup> at 6:00pm. Everyone is welcome to enter the parade. There is no entry fee, it is donation only.

#### APPOINTMENTS

Doug Tennant, with Combs, Tennant, and Carpenter PC, presented the Council with the June 30, 2021 audit and financial statements. He advised the audit revealed a clean report and the Town of Spruce Pine is in very good financial shape. The collection rate of property tax for the year was excellent at 97.91%. He recommended the Council watch the water and sewer fund very closely as it did show a loss of \$112,377. This loss is due to the repairs and upgrades necessary to run the water and sewer system and the Town's largest water consumers using less water this past year. Those users are the prisons and BRP. He noted the general fund is down due to the purchase of police vehicles. He concluded by thanking Crystal and Darlene for being so efficient and helping with the audit process and saying the town is in good financial position and to keep up the good work.

#### MAYOR/COUNCIL REQUESTS / COMMENTS

- ✓ Mayor Darla Harding asked if there was an ordinance in place to address heavy duty equipment in town similar to the junk car ordinance. Darlene answered there is not at this time.


- ✓ Larry McKinney asked if the rodent issue downtown had been addressed. Darlene replied she has contracted with Terminix to rectify that situation.
- ✓ Jackie Rensink asked Darlene to research the possibility of having electric vehicle charging stations installed downtown. She believes this would make Spruce Pine a destination point for individuals and car clubs with electric cars. She noted that Tesla and maybe some other companies would install the charging station at no cost to the town. Darlene is going to look into this.


Town Manager

- ❖ Darlene updated the Council on the Pine Line fixed route. She mentioned her appreciation of the businesses that agreed to be used as a pick up/drop off point.
- ❖ She noted she received an email back from Michael Vance that we could stripe the parking spots in the area of the theatre parking lot that he owns if we would like.
- ❖ Darlene has advertised our upcoming vacancy for Public Works Director with the NC Works program at Mayland Community College and it will run in the Mitchell New Journal through November, as well as Face Book. We have received a few applications thus far.
- ❖ She participated in a photo op with the Big Brothers Big Sisters organization for the Town's donation.
- ❖ Darlene asked the Council to consider the petition that was tabled last month concerning the two inch water line on Washburn Road. There are three homes on the line and at least one tap has been paid for. The residents are asking that the Town take over ownership of this line and be the responsible party. It was her recommendation we agree to take over this line and add a moratorium on future homes. Rocky Buchanan made a motion to take over the two inch line on Washburn Road with a moratorium on adding any future taps. Jackie Rensink seconded the motion, which carried unanimously.
- ❖ Shelley Buchanan organized biometric wellness screenings through the league for all employees which went well.
- ❖ Beginning in January 2022 Shelley is going to spearhead employee safety and wellness training for the public works and parks and rec departments on a monthly basis to become more compliant with OSHA requirements.
- ❖ Darlene added she made the executive decision to give the public works employee an "appreciation day" they can take between now and end of the year. This is to thank them for their hard work and dedication through the last couple of months. This day will not go against their vacation time and will not affect any overtime earned.

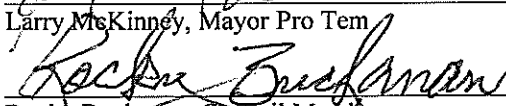
ADJOURNMENT

With no further discussion Larry McKinney moved to adjourn the meeting at 7:50 PM.

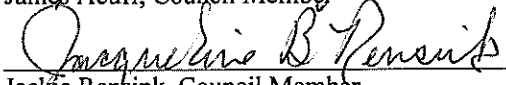
  
 Shelley Buchanan, Town Clerk

  
 Darla Harding, Mayor

  
 Larry McKinney, Mayor Pro Tem

  
 Rocky Buchanan, Council Member

  
 James Acuff, Council Member

  
 Jackie Rensink, Council Member

## Spruce Pine Main Street Directors Report

**PR-** We finished out October with the Scarecrow contest and Halloween. Both were well attended with Halloween attended heavily. PR committee has Christmas plans in place for small business Saturday which include; merchant open house, letters to Santa, Frasier fir tree giveaway, shop local drawing for \$500 of downtown dollars, ugly sweater contest, pet parade, tree lighting, Christmas gift guide, wrapping station, window display contest tree lighting and Kiwanis parade at 6:00pm. We also created a new fundraiser – the festival of wreaths- where organizations can create a holiday wreath for silent auction. Proceeds will support local businesses through additional downtown dollar giveaways. I was unable to secure the skate rink as covid caused a lot of these companies to go out of business. Scholarship for FOM has been posted.

**D&B-** Fall cleanups have completed and we will begin decorating for Christmas next week. Discussed the engineering provided by DOT for the ramp on the park side of the bridge. Committee agreed it was best to forego for a later date and focus on this phase of the project. DOT is finalizing the contract and bidding in early December. Darlene will be contacted with the next update. Discussed the sidewalk project and next area of importance. With the bridge rehab and existing safety issues, the area at the end of Locust, across from Central was picked as an area of focus. Engineering designs for the clock park side has been sent to DOT for approval so they will be ready in the event project is funded. Discussions will continue through winter months.

**ERC-** The economic development assessment is this week; November 9<sup>th</sup> and 10<sup>th</sup>. The focus will be on vacant underused buildings and how we can move these into viable properties along with other ideas to improve downtown post covid. The workshop at 8:00 is open to council members and any town officials interested in attending. It will last approximately 1 hour and then will roll into individual and group interview. We had a SWOT analysis with NCMS last month to determine the strengths, weaknesses, opportunities and threats for downtown. Keen Outdoors has rented the space beside current location with plans to expand. Walton and Kayla Shepard are the new owners of People's. Their new business will be called L&L Furniture Toe River Gas Station has sold to the Harding's. I spoke with Jeff and tentative plans include cleaning up the landslide and making into a retail space by spring of 2022. The owners of Wellborns are planning on applying for Historic Tax credits on the building. They are currently working through challenges of the existing fire code to get a new storefront window installed.

**Organization-** Working on scheduling additional planning session over the winter with NCMS to update our vision, mission and identify economic drivers and community assets. Will be working on FOM. Assessments will be due this year at the end of December so I will be busy gathering data. Requirements from National will be changing this coming year and accreditation from 10 to six so qualifications will be stricter.

## **Town of Spruce Pine Board Meeting**

### **Report for Parks and Recreation Department**

**November 8, 2021 (828) 385-2179**

#### General Park Maintenance

- Mowing, weed eating, and weed removal
- Dragging baseball field
- Trash

#### Brad Ragan Park

- Winterized restrooms and shower house
- Been working on leaves/limbs/sick removal
- Cub scout day camp was a success no issues
- Cleaned out drains in front of office due to heavy rain cause mulch to clog the drains
- Mulch was delivered and is stored in lower parking lot

#### Riverside Park

- BBQ festival on October 2
- Walk to remember October 3
- Winterized restrooms under walking bridge
- Cleaned out storm drains had heavy rain on the 7<sup>th</sup> of October
- Reassembled Piney the squirrel at the end of the story book trail and re installed it
- Had some vandalism inside heated restrooms. Soap and paper towel dispenser were torn off the walls. Fixed same and have been in contact with police department and we are working on a solution

#### Pool

- Pump is off and pool water has winter chemicals installed
- Water level has been drained down to 20 inches below skimmer baskets

#### Reservations

- Shelters are now a first come first serve till may of 2022

#### Other business

- Community service work program had 0 workers for the month of October
- Completed 14 work orders for the month of October
- Started on the fall/ winter work list for trimming shrubs and spreading mulch



Town of Spruce Pine  
 Analysis of Current Year Tax Levy  
 10/31/21  
 excluding vehicle taxes

	Property Valuation	Town-wide Rate	Amount of Levy
Original levy:			
Real property	253,269,273	\$0.51	
Personal property	48,080,000		
Public service companies	16,271,553		
Penalties			
Exemptions	69,487,609		
	<u>248,133,217</u>		<u>1,265,320.74</u>
Discoveries:			
Current year taxes	7,610		
Prior year taxes	<u>7,610</u>		<u>-</u>
Abatements			
Min Bill	31,345		
Releases	26,900		137.19
Total property valuation	<u>248,082,582</u>		
Net levy			<u>1,265,183.55</u>
Uncollected taxes at			<u>934,309.17</u>
Current year's taxes collected			<u>330,874.38</u>
Current levy collection percentage			<u>26.2%</u>

**Town of Spruce Pine Financials**  
**Ending October 31st, 2021**  
**2nd Quarter**  
**FY 2021-2022**



<b>2021-2022 Budget Figures</b>				
		<u>2021-2022</u>	<u>Y-T-D October 31st,</u>	
		<u>Budget</u>	<u>2021</u>	<u>Percent</u>
<b>General Fund Revenue</b>				
Levied Taxes and Penalties		\$1,414,500	\$379,929	26.9%
Local Sales Tax		\$565,000	\$241,560	42.8%
Franchise Taxes		\$281,000	\$66,031	23.5%
Powell Bill		\$75,000	\$38,269	51.0%
Interest Earned		\$1,000	\$96	9.6%
Recreation Park Revenue		\$26,000	\$2,147	8.3%
Revolving Loan Repayments		\$39,122	\$14,235	36.4%
Misc Income		\$79,515	\$18,483	23.2%
Grants		\$24,110	\$0	0.0%
Fund Balance Appropriated		\$67,214	\$0	
<b>General Fund Revenue</b>		<b>\$2,572,461</b>	<b>\$764,083</b>	<b>29.7%</b>
<b>General Fund Expenditures</b>				
Governing Body		\$22,165	\$5,866	26.5%
Total Administration & Finance		\$232,585	\$95,763	41.2%
Cost of Elections		\$2,500	\$0	
Tax Collections Fees		\$4,600	\$1,322	28.7%
Economics		\$142,140	\$31,224	22.0%
Total Public Building & Facilities		\$209,509	\$25,559	12.2%
Fire Department		\$149,000	\$0	0.0%
Building Inspections		\$23,468	\$6,653	28.3%
Police Department		\$948,514	\$334,422	35.3%
Public Works		\$196,568	\$87,380	44.5%
Powell Bill		\$140,825	\$83,618	59.4%
Sanitation		\$79,913	\$19,271	24.1%
Parks & Recreation		\$293,557	\$78,016	26.6%
Library		\$103,577	\$41,155	39.7%
Trac Grant		\$5,000	\$5,000	100.0%
Cemetery		\$18,540	\$8,900	48.0%
Loan Disbursements		\$0	\$0	0.0%
Covid Relief Fund		\$0	\$0	
<b>Total General Fund Expenditures</b>		<b>\$2,572,461</b>	<b>\$824,149</b>	<b>32.0%</b>
<i>Excess (deficiency) of revenue over Expenditures</i>		<b>\$0</b>	<b>-\$60,067</b>	



Town of Spruce Pine Financials  
Ending October 31st, 2021  
2nd Quarter  
FY 2021-2022



	<u>2021-2022</u>	<u>Y-T-D October 31st,</u>	
	<u>Budget</u>	<u>2021</u>	<u>Percent</u>
<b><u>2021-2022 Budget Figures</u></b>			
<b><u>Water &amp; Sewer Fund</u></b>			
Charges for Water	\$1,421,096	\$414,159	29%
Charges for Sewer	\$998,771	\$280,563	28%
Water & Sewer Taps	\$3,000	\$3,500	117%
Water & Sewer Interest	\$250	\$0	0%
Misc Revenues	\$30,500	\$28,171	92%
Retained Earnings Appropriated	\$0	\$0	0%
<b>Water &amp; Sewer Revenue</b>	<b>\$2,453,617</b>	<b>\$726,393</b>	<b>30%</b>
<b><u>Water &amp; Sewer Expenditures</u></b>			
Water & Sewer Debt	\$61,020	\$0	0%
Water & Sewer Administration	\$1,146,330	\$328,291	29%
Water Expense	\$611,288	\$198,195	32%
Sewer Expense	\$489,096	\$160,034	33%
Contingency	\$145,883		
<b>Water &amp; Sewer Expenditures</b>	<b>\$2,453,617</b>	<b>\$686,520</b>	<b>28%</b>
<i>Excess (deficiency) of revenue over Expenditures</i>	\$0	\$39,873	

## Unauthorized Substance Tax Rates

<b>Substance</b>	<b>Tax Rate</b>	<b>Minimum Quantity Before Tax is Due</b>
Marijuana Stems & Stalks	\$0.40 for each gram or fraction thereof	More than 42.5 grams
Marijuana	\$3.50 for each gram or fraction thereof	More than 42.5 grams
Low Street-Value Drug Sold by Weight	\$50.00 for each gram or fraction thereof	7 or more grams
Low Street-Value Drug Sold by Dosage Units	\$50.00 for each 10 dosage units or fraction thereof	10 Dosage Units
High Street-Value Drug Sold by Weight	\$200.00 for each gram or fraction thereof	7 or more grams
High Street-Value Drug Sold by Dosage Units	\$200.00 for each 10 dosage units or fraction thereof	10 Dosage Units
Illicit Spirituous Liquor Sold by the Drink	\$31.70 for each gallon	No Minimum

Illicit Spirituous Liquor not Sold by the Drink	\$12.80 for each gallon	No Minimum
Mash	\$1.28 per gallon	No Minimum
Illicit Mixed Beverages	\$20.00 on each 4 liters	No Minimum

## Unauthorized Substances

**[Unauthorized Substances Tax Return \(/taxes-forms/other-taxes-and-fees/unauthorized-substances/unauthorized-substances-tax-return\)](#)**

**[About The Unauthorized Substances Tax \(/taxes-forms/other-taxes-and-fees/unauthorized-substances/about-unauthorized-substances-tax\)](#)**

**[Seized Property Auctions \(/taxes-forms/other-taxes-and-fees/unauthorized-substances/seized-property-auctions\)](#)**

**[Unauthorized Substance Tax Rates \(/taxes-forms/other-taxes-and-fees/unauthorized-substances/unauthorized-substance-tax-rates\)](#)**

<https://www.ncdor.gov/taxes-forms/other-taxes-and-fees/unauthorized-substances/unauthorized-substance-tax-rates>

## Crystal Young

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**From:** Elise Lewis <Elise.Lewis@htb.com>  
**Sent:** Monday, October 25, 2021 2:37 PM  
**To:** Crystal Young  
**Cc:** Michael Paradis  
**Subject:** Follow Up

Hi Crystal,

I hope you had a great weekend – it was great speaking with you last week. As a follow up, I spoke with our CFO and got you some CD rates:

Term / Product	
• 6 mo CD	.07
• 12 mo CD	.15
• 18 mo CD	.20
• 24 mo CD	.30
• 36 mo CD	.40

Aside from the CD, like we discussed, we can do the fully FDIC insured account. Mike and I will follow up this week to see what questions you have.

Thanks for the opportunity!

**Elise Lewis**  
Vice President  
Business Banking Officer  
Hometrust Bank  
10 Woodfin Street - 2nd Floor  
Asheville, NC 28801  
828 350 4147

**Hometrust Bank**   
*Ready for what's next.*



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## Crystal Young

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**From:** Shannon Garland <shannon\_garland@ucbi.com>  
**Sent:** Thursday, October 07, 2021 5:00 PM  
**To:** Crystal Young  
**Cc:** Jon Duncan  
**Subject:** RE: CD rates

Hey Crystal,  
Rates are pretty slim right now and they are listed below!

Money Market over \$100,000: 0.10%  
CD: 3 to 18 months 0.05%  
24 to 60 months 0.10%  
Business Savings: 0.02%

Let me know if you have any questions.  
Thanks

**Shannon Garland** | Universal Banker II  
**United Community Bank** | 800 Summit Avenue | Spruce Pine, North Carolina 28777  
**Contact** | Office 828-766-8880 | Fax 828-766-8980 | U-Net 8120-3301  
[shannon\\_garland@ucbi.com](mailto:shannon_garland@ucbi.com)

**From:** Jon Duncan <jon\_duncan@ucbi.com>  
**Sent:** Thursday, October 7, 2021 4:45 PM  
**To:** Shannon Garland <shannon\_garland@ucbi.com>  
**Subject:** FW: CD rates

**From:** Crystal Young <[finance@sprucepine-nc.gov](mailto:finance@sprucepine-nc.gov)>  
**Sent:** Thursday, October 7, 2021 4:43 PM  
**To:** Jon Duncan <[jon\\_duncan@ucbi.com](mailto:jon_duncan@ucbi.com)>  
**Subject:** RE: CD rates

\*External Mail\*

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Not exactly sure how much yet. Wanted to get an idea on the different account types and rates first.

Thanks,

  
*Crystal Young*  
Town of Spruce Pine  
Finance Officer

# Crystal Young

**From:** karen.rawls@wellsfargo.com  
**Sent:** Thursday, October 07, 2021 12:12 PM  
**To:** finance@sprucepine-nc.gov  
**Cc:** Nora.S.Madsen@wellsfargo.com  
**Subject:** RE: CD interest rates

Good afternoon Crystal!

I was nice talking with you yesterday! As promised, below are our CD rates for public funds. As you can see, they are not great. As I mentioned yesterday, our market investments are only for \$5MM and above. Let me know if you have any questions. Thanks!

Denomination	Less than 1 Month	1 Month	2 Months	3-5 Months	6-11 Months	12-23 Months	24-35 Months	36-47 M
\$0-\$99,999	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
\$100,000-\$1MM	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
\$1MM-\$5MM	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
\$5MM-\$10MM	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
\$10MM-\$50MM	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%
\$50MM+	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%

Wholesale Time Deposits (Public Funds)



Karen Rawls  
 Relationship Manager  
 Government Banking

Wells Fargo Commercial Banking  
 113 East Main Street, 2nd Floor | Rock Hill, SC 29730  
 MAC D3352-010  
 Tel 803.367.4041 | Cell 803.415.4366 | Fax 855.452.9689

[karen.rawls@wellsfargo.com](mailto:karen.rawls@wellsfargo.com)

[wellsfargo.com/commercialbanking](http://wellsfargo.com/commercialbanking)

**From:** Crystal Young <finance@sprucepine-nc.gov>  
**Sent:** Wednesday, October 6, 2021 4:05 PM  
**To:** Rawls, Karen F [GIB LOCAL GVT REL MANAGER] <karen.rawls@wellsfargo.com>  
**Subject:** CD interest rates

Hi Karen,

I am hoping you could help me. The Town was interested in possibly opening up a CD or savings account. Could you sent me a rate sheet and/or contact to who would be best to discuss this with. Feel free to give me a call at (828)-765-3000.

Thanks so much,



October, 2021 Monthly Report  
Spruce Pine Water/Waste Plants  
Operated by Veolia North America Water

**Compliance:** Both Plants and the wells ran in compliance for October.

**Flows:** The water plant produced 36.15 million gallons in October. That was an average of 1.16 million gallons per day. We used 760,000 gallons to backwash our filters. Well 1 produced 4 million gallons. The waste plant received 19.02 million gallons in October. That was an average of receiving 613,000 gallons per day.

**Water:** We averaged 1.62 NTU's on raw water turbidity. On the finished water turbidity we averaged .03 NTU's for both months. The federal limit is .3. We averaged a chlorine residual leaving our plant of 1.53. We caught 7 bacteriological samples in the distribution system. They were all good. We have Blue Ridge Waterworks out of Boone coming to assess Well 2 on November 24<sup>th</sup>. Carver roofing was issued a PO to replace the roof on the Henredon Water station before Kemp construction starts rehabbing the inside. Roberts filter came and worked on the PLC for the sedimentation cleaning system at the water plant. They are coming back to finish up as there are still a couple issues. We have to replace the Beaver Creek Raw water turbidimeter at the water plant. We ordered it through Veolia and saved half the price. The well power disconnect was replaced and is working great. That was the original and was corroded so bad it kept causing power issues.

**Waste:** We averaged 211.6 on influent BOD for the month. The effluent BOD average was 1.6. That is a 99 percent removal rate. We averaged 384.1 on influent TSS. The effluent TSS average was 5.3. That is a removal rate of 99 percent. The BRP pretreatment permit was issued for 5 more years. Kemp construction has parts ordered for new digester drops and the replacement of the center aerator shaft. Parts are almost impossible to get these days. When they get them they will complete these two capital jobs. We are getting a quote on one of the lower prison pumps. The volute has two holes in it. I asked for a quote on the volute/impeller assembly and on a new pump. I will discuss with the town when we get those prices and availability. We are still waiting on the new Beaver Creek Lift Station pump ordered in July.

**Safety:** We covered Crane Safety and Material Handling Safety. These classes are still online due to covid.

**Work orders:** We completed 158 work orders throughout our system last month.

Veolia North America  
95 Clearwater Lane  
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